

Terms & Conditions

Crypton Coating

Frankfurter Str. 23

D-65497 Raunheim

Managing Director: Manfred Fehler

District Court: Rüsselsheim

Pricing

- All prices are listed in Euro's.
 - All prices are net ex works
 - All prices are subject to change without notice.
- New accounts will need to submit the following information

- (1) Account Information Form
- (2) Credit Application and/or
- (3) Credit Card Authorization Form.

Payment

We accept checks, or Visa, Master Card and American Express credit cards.

We do not accept COD payments.

Payment prior to delivery but can be requested for second and subsequent orders.

Late Payments

Late payments are subject to 12% annual finance charges. Interest will begin accruing one day after the due date on the invoice.

Unpaid invoices will be submitted to a collection agency after 90 days. The amount due will include all legal and agency fees.

International Orders

International orders must be fully pre-paid.

Delivery

We are pursued to deliver ordered items within 7 working days after receipt of payment

Despite our best efforts, orders do not always ship complete. Special requests concerning backorders should be noted in writing when the order is placed.

A \$25 administration fee will apply to all drop-shipped orders.

Domestic Freight

Shipping cost can range between 18% - 22%.

Note: This is an average percentage that will vary with euro amount and cubic displacement. This is not a quote.

Damages

Any merchandise with visible damage must be noted to the delivery service upon receipt in your warehouse.

Damages must be reported within five (5) business days to our office.

For freight collect shipments, Crypton Coating will make every effort to provide information and assist in the completion of your claim.

Returns

All returned merchandise must be authorized by Crypton Coating.

Returned merchandise is subject to a 25% re-stocking fee. All freight charges are the responsibility of the customer.

Shipping Information

All shipments are incurred with authorized forwarders.

Retention of Title

The delivered goods remain our property until all claims that we are entitled to, now or in the future in connection with the delivered goods, have been settled. For a current account, the reserved property to secure the balance of claims is entitled to be applied.

Warranty / Damages

The liability for defects is excluded for defects caused by normal wear and tear, if the customer without our consent modifies the goods, processed or any performed actions by third parties; if the goods are not handled or used in accordance with its intended purpose or other improper treatment, unless the defect is not based on a demonstrably improper treatment or use.

If the customer is a consumer, the warranty period is 2 years from the transfer of risk

For entrepreneurs, the warranty period is 1 year from the transfer of risk.

Final Provisions

The colors of the products shown on the Internet can deviate to various reasons (monitor settings, quality of the graphics card, etc.) from the original product.

Auf die Rechtsverhältnisse zwischen Crypton Coating und dem Besteller sowie auf die jeweiligen Geschäftsbedingungen findet deutsches Recht Anwendung. Im Verkehr mit Verbrauchern innerhalb der Europäischen Union kann auch das Recht am Wohnsitz des Endverbrauchers anwendbar sein, soweit es sich um zwingende verbraucherrechtliche Bestimmungen handelt.

Ein Recht des Käufers zur Aufrechnung besteht nicht, es sei denn, die Forderung ist unstreitig oder rechtskräftig gerichtlich festgestellt. Handelt es sich beim Kunden um einen Kaufmann im Sinne des Handelsgesetzbuches oder eine Körperschaft des öffentlichen Rechts, so ist der Erfüllungsort für Lieferungen und Zahlungen Rüsselsheim.